

WESTMONT PUBLIC LIBRARY

428 N Cass Ave, Westmont, IL 60559 630 869 6150 westmontlibrary.org

Providing the community with the keys to lifelong learning.

Westmont Public Library will be discontinuing our hoopla service effective December 30, 2025.

While the Library continues to subscribe to other eContent providers, such as Overdrive, Comics Plus, PressReader, and Kanopy—who offer thousands of ebooks, periodicals, audiobooks, and movies—the hoopla service is unsustainable due to its costly pay-per-use pricing model.

Under this model, the Library is charged for every checkout, with costs ranging from \$0.99 – 3.99 per item, depending on a variety of factors.

Annual price increases and a growing subscriber base have also continued to drive up the cost.

Earlier this year, in an attempt to keep costs manageable, we reduced the number of monthly checkouts from eight to five. Unfortunately, the cost is still not reasonable for the return.

Comparing hoopla usage to Overdrive usage—each with a similar number of users—a hoopla checkout costs an average of three times more than an Overdrive checkout. This can mean an additional \$10000 – 15000 in hoopla charges, annually.

By removing the hoopla service and directing those funds toward developing our other, existing digital collections, we are maximizing the use of taxpayer funds while providing the same level of quality content.

Despite this change, we hope you will continue to enjoy the digital content available through the Library. And at any time, if there is a specific title that you don't see on one of our existing platforms, please contact the Adult Services Department to let us know, and we will look at options for obtaining it.

Thank you, as always, for being a valued patron of the Westmont Public Library