



Downers Grove Township

Human Services

Frank Wurster - Supervisor

Services and Information

For citizens in the Downers Grove Township and surrounding areas

Downers Grove Township: Senior Services

- **Banner News** - newsletters for seniors are available on the Township website - www.dgtownship.com
- **Documents** - the Township office provides the following documents: Benefit Access Program, Living Wills, Durable Powers of Attorney, lists of Home Health Care Agencies, Senior Housing, Long Term Care Facilities and Vision Specialist Report. Assistance with completing forms, contact Hanna Benioff, by appointment only - (630) 719-6682.
- **Senior Health Insurance Program (SHIP)** - a free statewide health insurance counseling service for Medicare beneficiaries and their caregivers, (800) 942-9412. Trained counselors will:
 - answer questions about Medicare, Medicare Supplement, long term care insurance
 - other health insurance questions
 - organize and assist in filing Medicare and Medicare Supplement claims
 - analyze Medicare Supplement and long term care
 - <http://www.dupageco.org/vae>
- **Extra Medicare Drug Assistance** - help is available to eligible people who cannot afford the Medicare drug benefit. To obtain a form, call the Social Security Administration at (800) 772-1213 or the Illinois Department of Aging Senior Help Line - (800) 252-8966 - www.socialsecurity.gov
- **Senior Resource Directory** - is available from DuPage County, free if picked up at the county, there is a fee for mailing - (800) 942-9412 - www.co.dupage.il.us
- **Vintage Times** - a monthly cable television program for seniors. DVD copies are available for loan at public libraries in Downers Grove, Darien and Westmont as well as the Township.

Caregiver & Respite Health & Home

- **Adult Day Care** - 4501 Main Street, Downers Grove - (630) 968-1060 - www.communityadulthooddaycare.com
- **Grandparents Raising Grandchildren** - Metropolitan Family Services, DuPage - (630) 784-4800 - www.metrofamily.org
- **Hospice**
 - Advocate Hospice - 1441 Branding Ave Ste 200 Downers Grove, IL 60515 - (630) 963-6800 - www.advocatehealth.com
 - St. Thomas Hospice - 119 E Ogden Ave Ste 111, Hinsdale, IL 60521 - (630) 856-6990 - www.keepingyouwell.com
 - Vitas Hospice Services - 10216 Werch Drive, Woodridge, IL 60517 - (630) 410-4580 - www.vitas.com
- **Nursing Homes** - list available at the Township office

Email: humanservices@dgtownship.com

- **DuPage County Health Department** - 422 N. Cass, Westmont, IL 60559 - (630) 682-7400 - www.dupagehealth.org
- **Enroll DuPage** - one-stop source for information regarding the Affordable Care Act (ACA) - (888) 724-0077 - www.enrolldupage.org
- **Hearing Aid Helpline** - Chicago Hearing Society - (773) 248-9121, TTY or (773) 248-9174 - www.chicagohearingsociety.org
- **Home Health Care Agencies** - list available at the Township office
- **Marianjoy Rehabilitation Hospital** - (630) 909-8000 - www.marianjoy.org
- **Community Care Program** - offers affordable help for the activities of daily living. This allows seniors who would be forced to enter a nursing home the choice of remaining in their own homes. Income based program, call DuPage County Senior Services - (800) 942-9412 or (630) 407-6500 - www.co.dupage.il.us
- **Dental Lifeline Network** - a fully equipped, portable dental office can be set-up at bedside or in other facilities. Contact Boris Truckman - (312) 440-8976 - www.nfdh.org
- **Doctor at Home** - board certified physicians and medical assistants coming right to your home to make you well and healthy - (224) 653-9000 - www.drathome.com

Consumer Protection / Human Rights

- **Better Business Bureau of Chicago and Northern Illinois, Inc.** - State Office: 330 N. Wabash Ave, Suite 3120, Chicago, IL 60611. Hours: Monday through Friday 9:00 am – 5:00 pm - (312) 832-0500 - www.chicago.bbb.org
- **"Achieving Independence and Mobility" & "Center for Independent Living" (AIM & CIL)** - empower persons with disabilities to effectively control and direct their lives. The Center provides training, community development, and advocacy to enable persons with disabilities to fully participate in family, social, and community life - 3130 Finley Road, Suite 500, Downers Grove, IL 60515 - (630) 469-2300 (voice/tdd) - www.dupagecil.org
- **Equal Employment Opportunity Commission (EEOC)** - responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy), national origin, age (40 or older), disability or genetic information - 500 W Madison Street, Suite 2000, Chicago, IL 60661 - 800-669-4000 - www.eeoc.gov
- **Equip for Equality** - advancing the Human & Civil Rights of People with Disabilities in Illinois - 20 North Michigan Avenue, Suite 300 Avenue, Chicago, IL 60602 - (312) 341-0022 - www.equipforequality.org
- **Hope Fair Housing Center** - dedicated to eliminating housing discrimination and segregation because race, color, religion, national-origin, sex, disability, family status or any other characteristic protected under state or local laws - 245 W. Roosevelt Road, Building 15, Suite 107, West Chicago, IL 60185-3739 - (630) 690-6500 or (630) 690-6533 (tty) - <http://hopefair.org>
- **Illinois Department of Human Rights** - prohibits discrimination with respect to employment, financial credit, public accommodations and real estate transactions on the bases of race, color, religion, sex (including sexual harassment), national origin, ancestry, military status, age (40 and over), order of protection status, marital status, sexual orientation (which includes gender-related identity), unfavorable military discharge and physical and mental disability. Also prohibits sexual harassment in education, discrimination because of citizenship status and arrest record in employment, and discrimination based on familial status in real estate transactions. Charges must be filed within 180 days of the date you believe the discrimination took place. Monday through Friday: 8:30 am – 5:00 pm, James R. Thompson Center, 100 W. Randolph Street, Suite 10-100, Chicago, IL 60601 - (312) 814-6200 - www2.illinois.gov
- **Illinois Office of the Attorney General** - Chicago Office - 100 W. Randolph Street, Chicago, IL 60601
 - Consumer Fraud - (800) 386-5438
 - Crime Victim Compensation - (800) 228-3368
 - Environmental Crimes - (888) 288-9436

- Healthcare - (877) 305-5145
- Home Owner - (866) 544-7151
- Identity Theft - (866) 999-5630
- Illinois Sex Offender Registration Team - (888) 414-7678
- Military & Veterans Assistance - (800) 382-3000
- Recalls - (888) 414-7678
- Senior Citizens Consumer Fraud Hotline - (800) 243-5377
- Spanish Language - (866) 310-8398
- Victim Assistance - (800) 228-3368
- Website - www.illinoisattorneygeneral.gov

Counseling

- **Associates in Family Care** - 842 Curtis, Downers Grove - (630) 983-0600 ext 10 - www.associatesinfamilycare.com
- **DuPage County Division of Human Services** - (800) 942-9412 - www.dupageco.org
- **Metropolitan Family Service DuPage** - visits at office or at home - Senior Services call Janet Driscoll - (630) 784-4801 - www.metrofamily.org

Disabilities

- **Assistive Devices** - Illinois Assistive Technology Project - (800) 852-5110 - www.iltech.org
- **Chicago Hearing Society** - (773) 248-9121 - www.chicagohearingsociety.org
- **Chicago Lighthouse for the Blind** - (312) 666-1331 - www.chicagolighthouse.org
- **Ray Graham Associates For People with Disabilities** - 901 Warrenville Road #500, Lisle, IL 60532 - (630) 620-2222 - www.raygraham.org
- **Hearing** - assistive devices, HITEC - (800) 288-8303 - www.hitec.com
- **Parking Cards** - application must be completed by a physician and submitted to the Secretary of State's Office, Village Halls or local Police Departments:
 - **Permanent Parking Cards** - must be recertified every four years at the Secretary of State's Office or Secretary of State Vehicle Services Department
 - **Temporary Parking Cards** - valid up to six months – Mail to: Persons with Disabilities License Plates/Placard, Unit 501, S. Second Street, Rm. 541, Springfield, IL 62756 - (800) 252-8980 - www.cyberdriveillinois.com
- **Vision** - Spectrios Institute, after age 65, have your eyes checked every 1 to 2 years. Deicke House, 219 E Cole Avenue, Wheaton, IL 60187 - (630) 690-7115 - www.spectrios.org

Driving / Transportation

- **AARP** - Driver Safety Program - (888) 227- 7669 - www.aarp.org
- **DuPage County Senior Services** - (630) 407-6500 - www.dupageco.org
- **State of Illinois Rules of the Road Classes** - review the "Rules of the Road Manual" for the Illinois Drivers Exam - (800) 252-8980 - www.cyberdriveillinois.com/services
- **License Place Discount** - if you qualify for the Benefit Access Program you will receive a discount on your license plate fee.
- **Ride Free Transit Card** - if you qualify for the Benefit Access Program, only the new Ride Free Transit Card will be accepted on the CTA Pace buses, Metra trains. Eligibility requirements for the above programs:
 - Age 65 or older
 - Age 16 or older and permanently disabled
 - Live in Illinois at the time of filing a claim
 - \$27, 610 for a household of one
 - \$36, 635 for a household of two
 - \$45,657 for a household of three

- **ADA Special Services for Disabled Persons** - PACE (312) 663-4357 - www.pacebus.com
- **Dial-A-Ride** - a transportation service for persons over age 65 and disabled persons of any age. Anywhere within Township boundaries, Monday through Friday 8:00 am – 4:00 pm. Reserved up to two days in advance. Rides for medical appointments can be scheduled up to seven days in advance. One-way trip: \$5.00. Must have RTA card and register at the Township office - (630) 719-6685 - www.dgtownship.com
- **RTA Ride Card** - applications for person's age 65 or older, or for persons with disabilities are available at Township office - (630) 719-6685
- **Subsidized Taxicab Coupons**
 - Burr Ridge, Karen Thomas - (630) 654-8181
 - Downers Grove, Sue or Lynn - (630) 434-5959
 - Darien - (630) 852-5000
 - Willowbrook - (630) 323-8215
- **Taxi Cab Companies**
 - **Alliance Taxi** - \$2 fee, \$2.40 per mile - (630) 968-1323 - www.alliancetaxiservice.com
 - **American Taxi Inc** - \$2 fee, plus \$2 fuel charge, \$2 per mile (local), \$2.40 per mile (non-local) - (630) 920-9480 - www.americantaxi.com
 - **Flat Rate Cab Dispatch, Inc** - \$2 fee, \$2.00 per mile (5 miles or under, flat rate of \$10) Note: When gas prices reach \$3.85/gal or higher – \$3 surcharge is added to all rates - no meter - www.flatratecab.net - (630) 748-8894 or (866) 977-3528
 - **Non - Emergency Freedom First Transportation (John)** - wheel chair accessible, will only work with disabled and seniors. Usually \$40 first 10 miles - 200 Poplar Place, N. Aurora, IL 60542 - (630) 896-6063 - www.freedomfirsttransportation.com
 - **303 Taxi** - \$2.25 fee, \$1.90 per mile - (630) 971-8888 - www.303taxi.com

Education

- **Internet Dashboard for Seniors** - (912) 682-7016 - www.seniordashboard.com
- **The Older Adult Institute of the College of DuPage** - (630) 942-2700 - www.cod.edu/conted/oai/index.htm
- **The Seniors Guide to Computers** - www.seniorsguidetocomputers.com
- **Computer Classes** - see Public Libraries

Exercise

- **Hospital Wellness Centers** - call local Hospital Wellness Centers for availability
- **Indian Boundary YMCA** - exercise pool - (630) 968-8400 - www.indianboundaryymca.org
- **Park Districts** - see information elsewhere in the listing
- **Tai Chi for Seniors** - slow, gentle, dance-like movements of Tai Chi accumulates energy while calming you down- check with local park districts

Financial Assistance Programs

- **Energy Assistance Program (LIHEAP)** - low Income Home Energy Assistance Program. Can help winter heating costs. Eligibility determined by: household's size, income, geographical location and type of fuel used. Home visits are available to homebound persons; DuPage County - (800) 942-9412 - www.dupageco.org
- **Hopes Front Door** - a "walk-in-ministry", 1047 Curtiss St., #610, Downers Grove. Serving Darien, Downers Grove, DuPage Pads clients, Lisle, Westmont, Willowbrook and Woodridge. Available: Monday, Wednesday, Thursday, Friday 10:00am - 11:45 am. Monday 6:30-8:00 pm - (630) 322-9803 - www.walkinministryofhope.org
- **Love Christian Clearing House** - rental assistance, car repairs and utilities. Monday - Friday; 9:00 am – 12:00 pm. Monday and Wednesday 1:00 pm - 4:00 pm - 98 Naperville Road, Clarendon Hills - (630) 512-8665 - www.love-cc.org

- **St. Vincent DePaul**
 - **St. Joseph Parish** - (630) 964-0216
 - **St. Mary's Parish** - (630) 969-1063

Food Pantries

- **Catholic Charities** - for people in need of food, appointments - (630) 495-8008 ext 2100 - www.cc-doj.org
- **Direct2food** - connects by zip code to find people, places and programs in your area - www.direct2food.org
- **Fish** - serving Downers Grove, Lisle, Westmont residents only. Monday and Friday's 9:00 am – 11:00 am - 4340 Prince Street, Downers Grove, IL 60515 - (630) 964-7776 - www.dgfish.org
- **HCS Family Services** - for residents of Westmont, Burr Ridge, Oak Brook, Clarendon Hills, Hinsdale, Darien and Willowbrook. Monday's and Wednesday's 8:00 am to 10:30 am. Friday's 3:30 pm to 6:30 pm. Registration ends a half hour before Food Pantry closes. Please bring bags or boxes to carry items - 19 E. Chicago Avenue, 2nd Floor, Memorial Building, Hinsdale, IL 60521 - (630) 323-2500 - www.hcsfamilyservices.org
- **Immanuel Lutheran Church** - no residency restrictions. Each visitor is given a bag of non-perishable items, once per month, one bag per family. No ID necessary - 5211 Carpenter, Downers Grove, IL 60515. Tuesday's 1:00 pm – 3:00 pm and Thursday's 9:00 am – 12:00 pm - (630) 968-3112
- **Manna House** - Christian Worship Center, 1330 63rd Street, Downers Grove, IL 60515. Each third Saturday of the month at 9:00 am. Open to all residents - (630) 487-5639 - www.cwclife.com
- **Our Lady of Mt. Carmel** - serving residents of Darien, Burr Ridge, Lemont, Willowbrook, unincorporated Clarendon Hills, Downers Grove, Westmont and Hinsdale. Tuesday's 9:00 am - 11:00 am & 1:00 pm – 3:00 pm & Friday's 1:00 pm – 3:00 pm - 8404 S. Cass Avenue, Darien, IL 60561 - (630) 852-3303 - www.ourladyofmtcarmel.org
- **Our Lady of Peace** - residents of Burr Ridge, Darien, Willowbrook and unincorporated areas of Clarendon Hills and Hinsdale. Must provide proof of residence and photo ID. Wednesday's 9:30-11:00 am - 701 Plainfield Road, Darien, IL 60561 - (630) 323-4333 - www.olopdarien.org
- **People's Resource Center Southeast** - serving residents of DuPage County. Tuesday's 1:00 – 2:45 pm, Wednesday's 8:30-11:15 am, Thursday's 5:30 – 7:30 pm and Saturday's 8:30-11:15 am. Bring a photo ID and proof of residency (a utility bill, rent stub, etc.) - 649 Blackhawk Drive, Westmont, IL 60559 - (630) 682-5402 option 2 - www.peoplesrc.org
- **St. Mary's** - St. Vincent DePaul, 444 Wilson, Downers Grove, IL 60515. Downers Grove residents only, Wednesday's 9:00 am – 11:00 am - (630) 969-1063
- **St. Joseph** - serving residents of Downers Grove, Westmont and Woodridge residents east of 355. Bring current utility bill and current ID. Thursday's only 9:30 am - 11:30 am - 4824 Highland Avenue, Downers Grove, IL 60515 - (630) 964-0216
- **West Suburban Community Pantry** - Tuesday's, Thursday's and Saturday's from 8:30 am – 11:30 am. Thursday's 5:30pm – 7:30 pm - 6809 Hobson Valley Drive #118, Woodridge, IL 60517 - (630) 512-9921 - www.wcpinc.org

Food Stamps

SNAP (Supplemental Nutrition Assistance Program)

- **Department of Human Services, DuPage County** - 146 Roosevelt Road, Villa Park 60181 - (630) 530-1120 or (800) 843-6154 - www.dhs.state.il.us

Home Maintenance Programs

- **Downers Grove Home Chore Program** - provides a list of people who do chores, may not be free, call Sheryl Vlk - (630) 434-5500 - www.downers.us
- **DuPage Senior Citizens Council** - provides minor home repairs to seniors age 60 and above. Home repairs such as plumbing, cleaning gutters, minor electrical repairs, or installing safety equipment such as grab bars. Hourly rate: \$40.00. Call (630) 620-0804 ext 105 - www.dupageseniorcouncil.org
- **Home Repair and Renovation Loans** - there are two programs available through the Federally Funded SFR Community Development Block Grant program:
 - **Accessibility Grant** - this is a grant of up to \$4,999 to provide greater accessibility or diminishment of impairment for a severely disable household member.
 - **Single Family Rehabilitation Loan** - this is a 0% interest loan of up to \$24,000 designed to correct code violations and health and safety issues. It is not intended for remodeling or cosmetic work. Contact DuPage County Senior Services - (800) 942-9412 - www.co.dupage.il.us

Housing

- **Direct2housing** - locate housing resources and housing service providers - www.direct2housing.org
- **Pads** - array of services for homeless persons - 705 West Liberty, Wheaton, IL 60189 - (630) 682-3846 - www.dupagepads.org
- **Retirement Homes** - list is available at the Township office
- **Senior Housing Directory** - shared housing alternative, subsidized housing, supporting living facilities, independent and assisted living facilities. A list available at the Township
- **Shared Housing**
 - **Senior Home Sharing, Inc.** - (630) 407-0440 - www.seniorhomesharing.org
 - **Share Your Home** - DuPage County Division of Human Services (800) 942-9412 - www.co.dupage.il.us
- **Subsidized Housing** - if eligible, you may qualify for a rent subsidy. A federally funded programs that help people with low incomes to afford safe and decent rental housing. Contact - (630) 690-3555 - www.dupagehousing.org

Illinois Senior Olympics

The Illinois Senior Olympics state games are held annually the 3rd and 4th weekend of September in Springfield. Local and regional games are held throughout the state during the spring and summer. Men and women age 50 and older may compete in 30 event categories and team sports. Medals are awarded and qualified competitors are invited to go on to the National Competition, which is held in odd numbered years. Registration is free; other fees may apply - 1601 N. 5th Street, Springfield, IL 62702 - (217) 753-0700 - www.ilsenoly.org

Income Tax Preparation and Assistance

- **Income Tax Assistance Service** - AARP counselors helps during tax season at senior centers and some libraries
- **Illinois Department of Revenue** - 245 W. Roosevelt Rd., Bldg. #4, West Chicago, IL 60185 - (630) 293-8300 or (800) 624-2459 - www.revenue.state.il.us
- **Internal Revenue Services** - 2001 Butterfield Road, Downers Grove, IL 60515 - (800) 829-1040 - www.irs.gov

Legal Assistance

- **DuPage County Bar Association Lawyer Referral Service** - this DCBA service helps you connect with an attorney. The service offers up to a 30-minute consultation, with an attorney at no charge. The attorneys will charge their rate beyond that half hour. You are not obligated to hire the referred attorney nor is the attorney obligated to accept you as a client - 126 S. County Farm Road, Wheaton, IL 60187 - (630) 653-9109 - www.dcba.org
- **DuPage County Community Services - Senior Citizens Services** - provides names of attorneys who will prepare simple wills at reduced rates. Home visits are possible. Administers, Title II-E Gap Filing, legal services to assist with guardianship, powers of attorney, custody for grandparents raising grandchildren and other legal activities - 421 N. County Farm Road, Wheaton, IL 60187 - (630) 407-6500 or (800) 942-9412
- **Illinois Attorney General Consumer Complaints** - protecting consumers and businesses that have been victimized by fraud, deception or unfair competition is one of the primary functions - (800) 386-5438 - www.illinoisattorneygeneral.gov
- **Prairie State Legal Services, Inc.** - offers free legal services for low income persons and those over 60 who have serious civil legal problems and need legal help to solve them:
 - **Family Law** - protection from abuse or exploitation of domestic violence victims. Elderly, children and persons w/disabilities; divorce and related relief for domestic violence victims. Child support, custody, guardianship, visitation, parental rights, divorces for non-domestic violence victims.
 - **Housing Law** - evictions and lockouts, foreclosure defense, loss or denial of subsidized housing benefits, loss or denial of essential public utilities, substandard housing conditions cases that cannot be addressed by other agencies.
 - **Consumer Law** - bankruptcy or other debt relief. Consumer fraud; protection of exempt income and assets, unfair debt collection practices, repossession and contract defenses
 - **Education** - admission, expulsion, special education and related services.
 - **Health Care** - loss or denial of medical or nursing home care. Loss or denial of medical benefits (Medicaid, Medicare). Powers of attorney and other health care documents. Discrimination and reasonable accommodations.
 - **Needs-based government assistance** - loss or denial of SSI, GA, TANF, VA, food stamps
 - **Other income benefits where alternative representation is unavailable** - loss or denial of unemployment insurance, Social Security Title II benefits. Overpayments of government assistance; health insurance matters; employment issues.
 - **Staff attorneys do not handle criminal, traffic, personal injury, malpractice, workers' compensation** - 400 West Roosevelt Road, Wheaton 60187 - (630) 690-2130 - www.pslegal.org

Libraries

Books, records, and cassettes are delivered to homebound people by some libraries

www.publiclibrary.ws/county/Dupage.html

Clarendon Hills	7 N. Prospect, Clarendon Hills 60514	(630) 323-8188
Downers Grove	1050 Curtiss Street, Downers Grove 60515	(630) 960-1200
Hinsdale	20 E. Maple Street, Hinsdale 60521	(630) 986-1976
Indian Prairie	401 Plainfield Road, Darien 60561	(630) 887-8760
Westmont	428 N. Cass Avenue, Westmont 60559	(630) 964-7899
Woodridge	3 Plaza Drive, Woodridge 60517	(630) 964-7899

Meals on Wheels

- **DuPage County Meals on Wheels** - for home delivered hot/cold meals for seniors in need - (630) 407-6500 - www.dupageco.org/seniorsvcs